

# CASE STUDIES

#### MULTI-FORMAT OUT-OF-HOME PLAYING A KEY ROLE IN RECORD-BREAKING CUSTOMER ACQUISITION AND WEB TRAFFIC CHIP

#### **BACKGROUND**:

Chip's mission is to build wealth for our generation. The app allows users to buy shares in real assets, invest in funds, and grow their savings.

## CAMPAIGN OBJECTIVES:

Build brand awareness

Drive app downloads

Boost new customer sign-ups

## **CAMPAIGN DETAILS:**

January 2022

Four weeks

London

Classic roadside 6-sheets

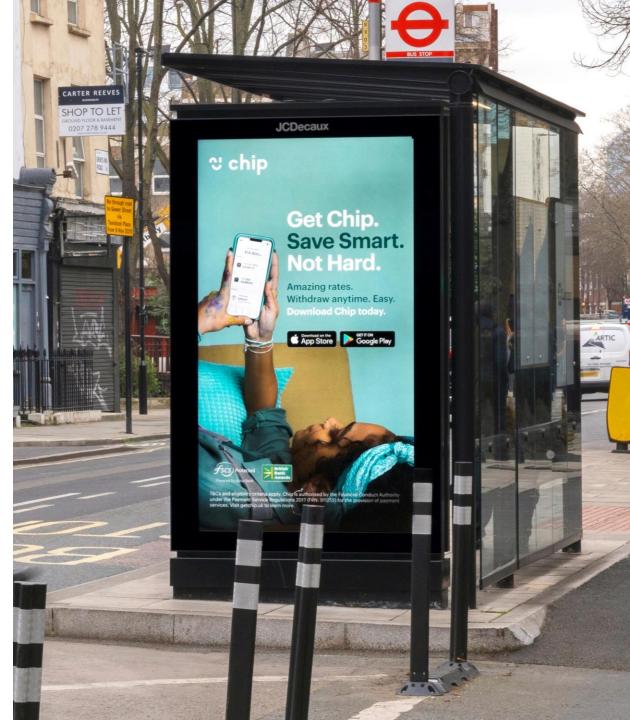
Shoreditch Channel Digital 6-sheets

Rail Digital large format: Motion@City; Waterloo Motion











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Launching our first ever OOH campaign during our peak seasonality period meant that we required a trusted partner to support us in its planning and execution. We certainly found this working with the Nurture team at JCDecaux.

We wanted to focus on increasing awareness of our brand within our target audience by layering on Out-of-Home, an additional media channel for our existing mix, previously focused online.

The OOH campaign helped us build trust and frequency in front of this audience, whilst amplifying our TV campaign that was running in parallel.

Despite the challenges and uncertainties that lockdown restrictions caused prior to launching the campaign, the Nurture team remained incredibly flexible and ensured we delivered a high impact and effective campaign.

Our OOH channels certainly contributed to an incredibly successful campaign period where we experienced record breaking customer acquisition volumes and website traffic.

**SAM LEATHEM** VP GROWTH, CHIP